



## QUALITY POLICY

### Our Quality Policy is:

**"To provide superior quality products and services in a timely manner to fulfill the needs and expectations of our customers and to continually improve the effectiveness of the quality management system."**

### Strategic Direction

Our primary goal is customer satisfaction. Each member of the Hydra-Seal, Inc. Team is responsible for ensuring that internal and external customer requirements, expectations and needs are met. Every employee is to be involved and committed to pursue the principles of excellence. We achieve this by analyzing data and implementing changes to improve processes, methods, and work environment to ensure each customer is receiving the highest quality product at committed cost, on time.

### Mission

Hydra-Seal, Inc. Team is committed to continued quality manufacturing and repair or replacement services of quality hydraulic components.

### Vision

Our vision is for continued growth and adaptation to the needs of customers for the mutual benefit of all stakeholders.

### President

A handwritten signature in black ink, appearing to read 'J. B. Smith'.

**Date: September 5, 2017**